

Fig. 1

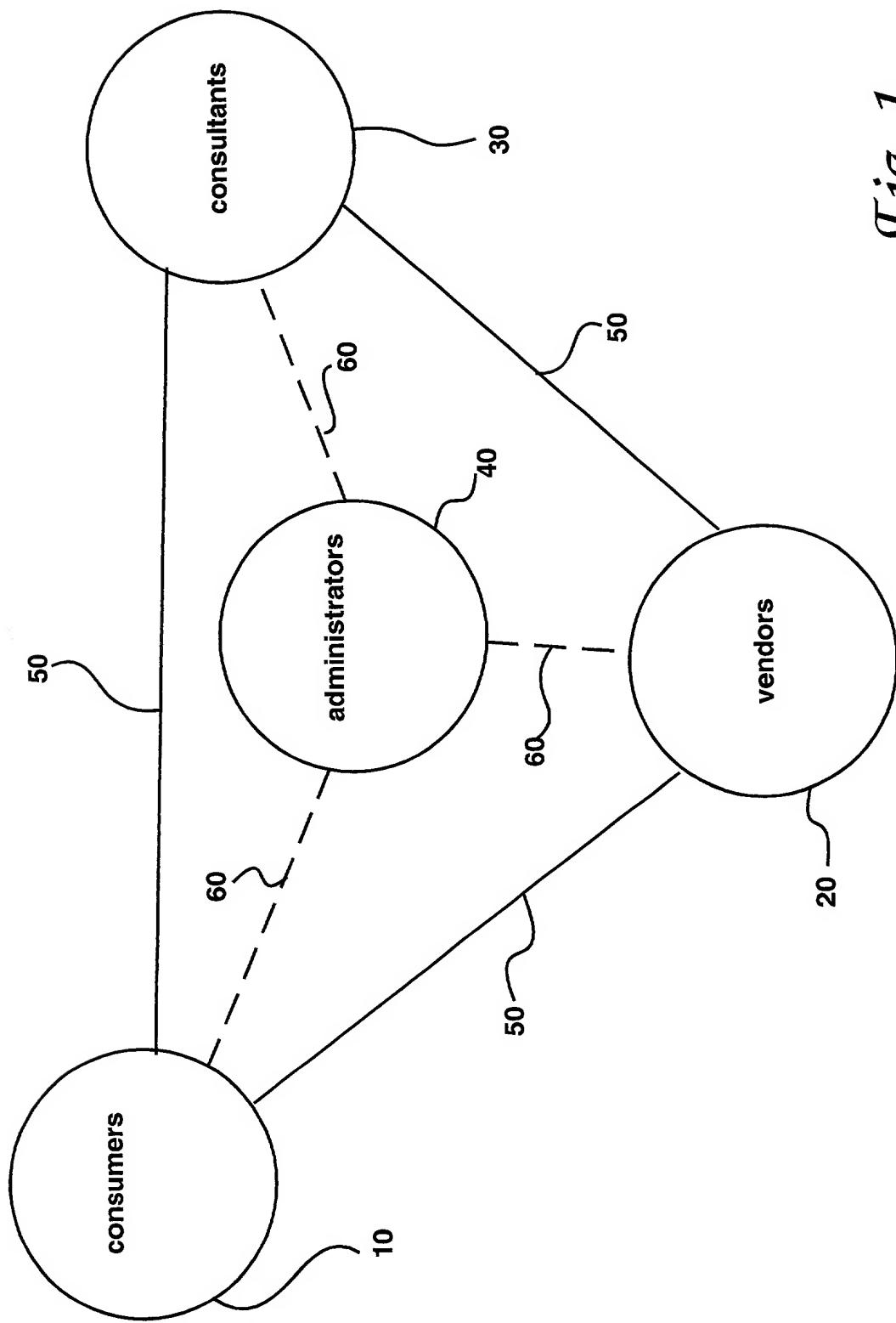


Fig. 2

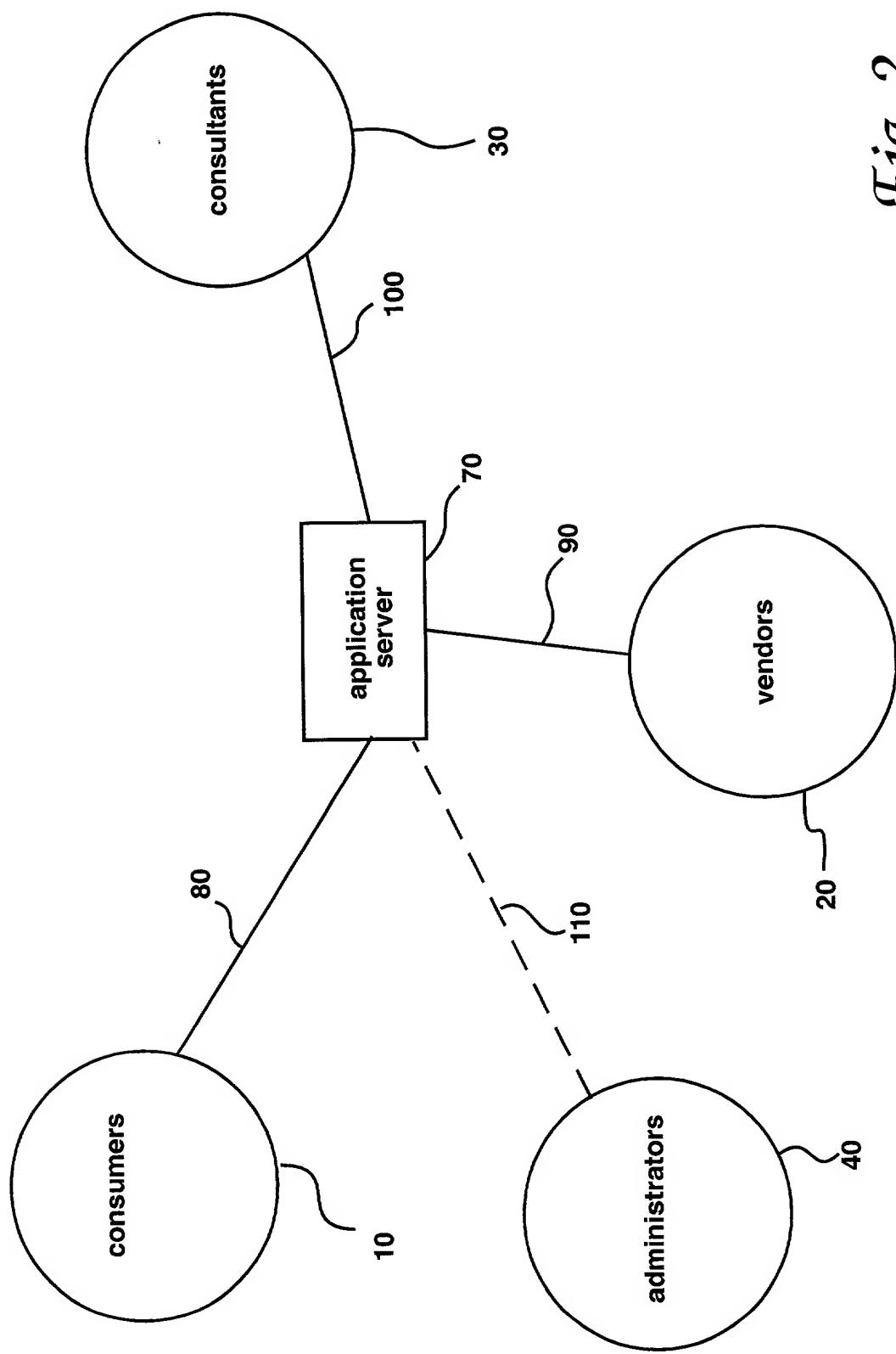


Fig. 3

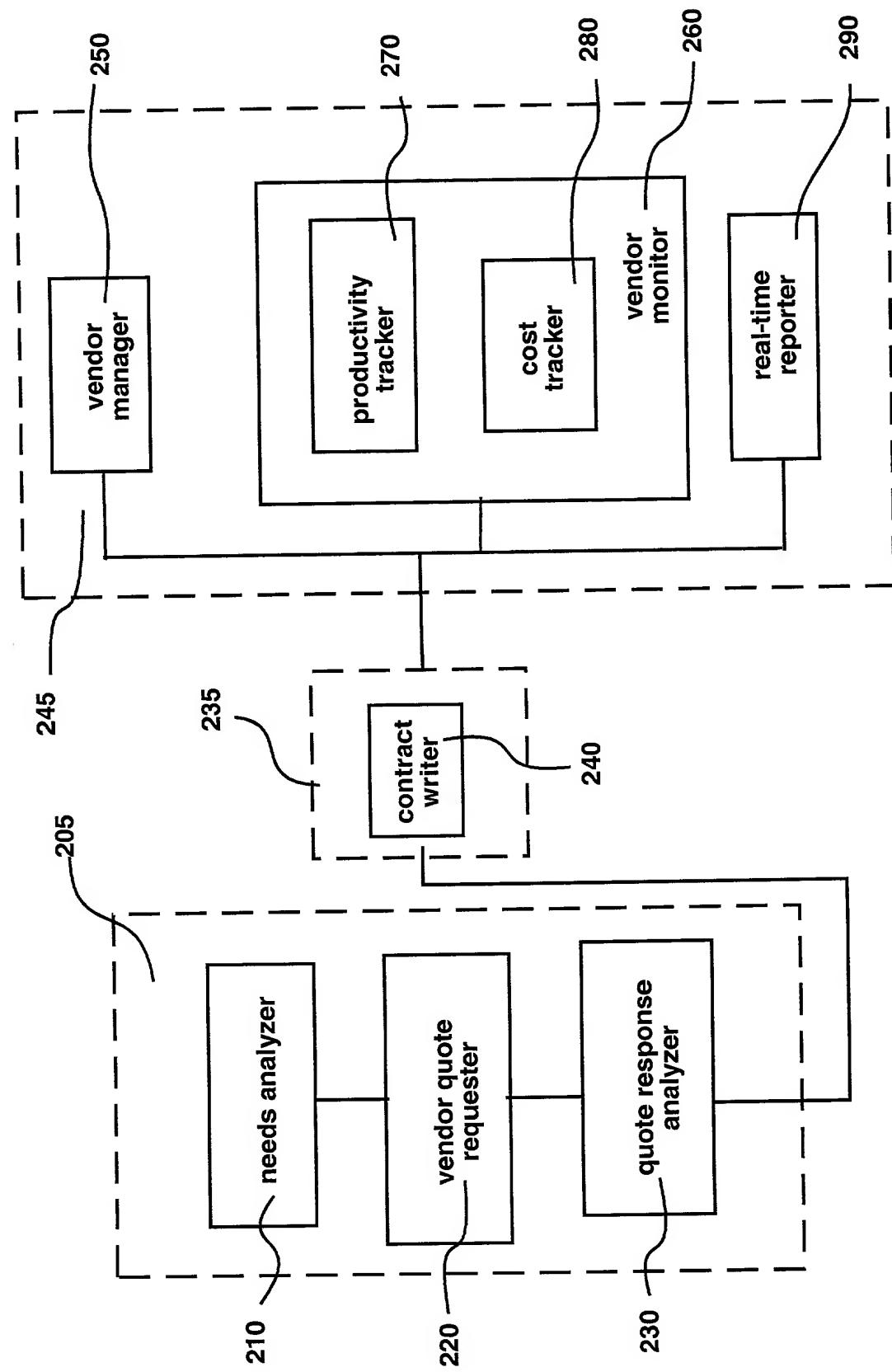
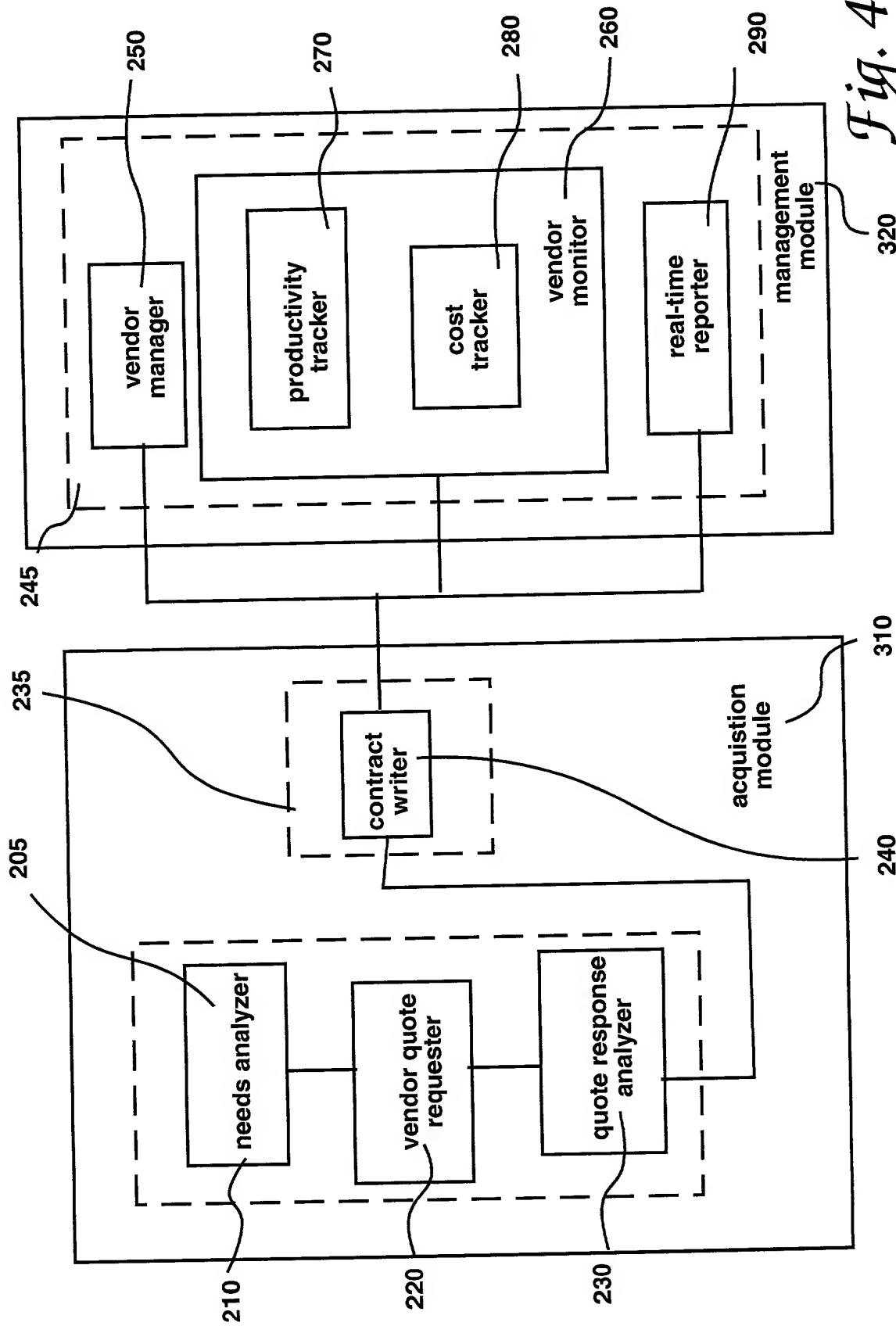


Fig. 4



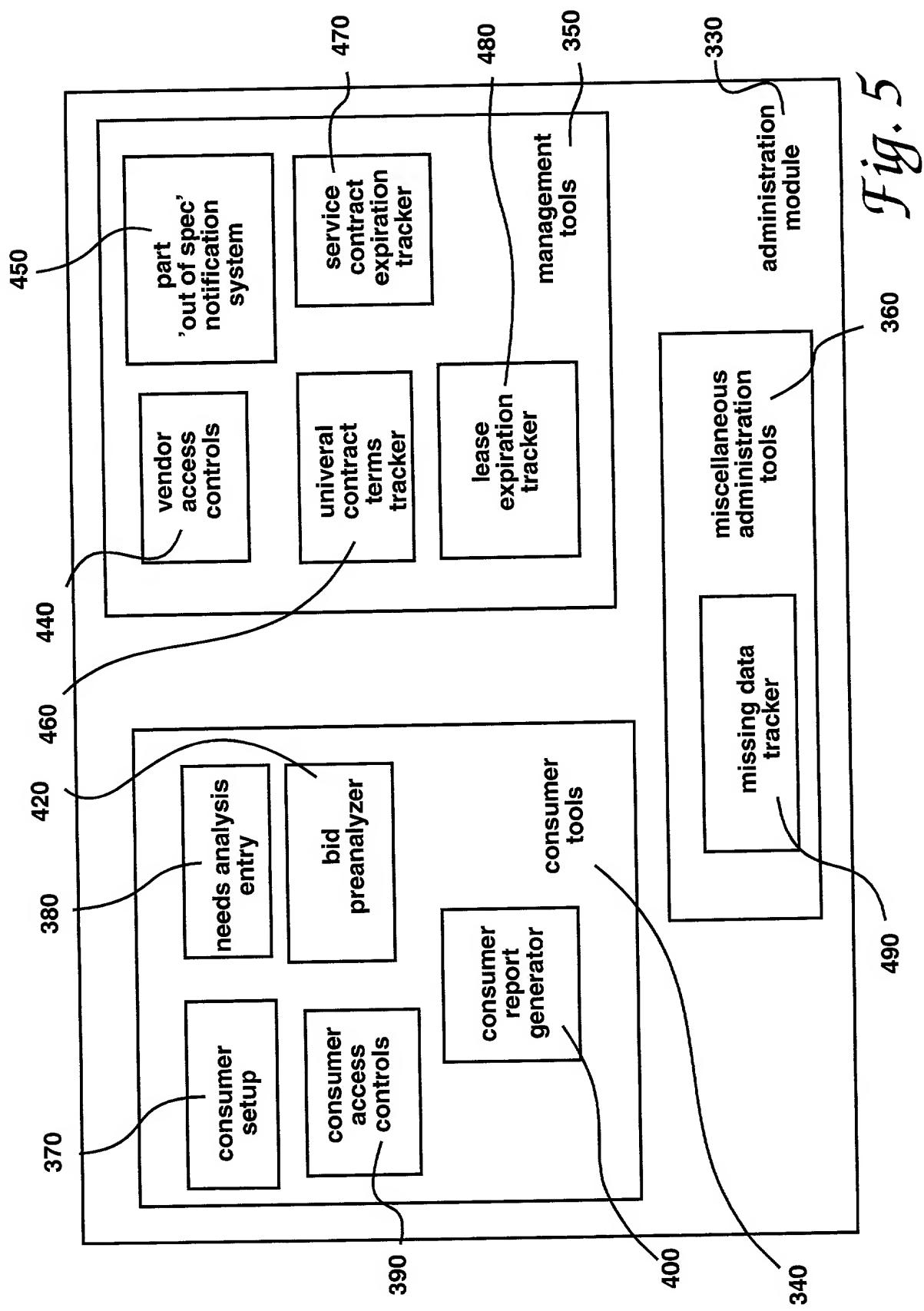


Fig. 5

360

490

330

administration
module

350

management
tools

480

lease
expiration
tracker

470

service
contract
expiration
tracker

part
'out of spec'
notification
system

vendor
access
controls

universal
contract
terms
tracker

450

440

460

380

420

370

390

400

340

needs analysis
entry

bid
preanalyzer

consumer
setup

consumer
access
controls

consumer
tools

consumer
report
generator

missing data
tracker

miscellaneous
administration
tools